

## FACTS

### WHAT DOES DELTA DENTAL OF OKLAHOMA DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security Number
- Transaction History and Insurance Claim History
- Medical Information and Checking Account Information

When you are *no longer* our customer, we continue to share your information as described in this notice.

#### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Delta Dental of Oklahoma chooses to share; and whether you can limit this sharing.

| Reasons we can share your personal information  | Does Delta Dental of Oklahoma share? | Can you limit this sharing?   |
|---|--------------------------------------|---|
| <b>For our everyday business purposes -</b><br>Such as to process your transactions, maintain your account(s), mail information to you, respond to court orders and legal investigations, or report to credit bureaus | Yes                                  | No. We can restrict information under HIPAA, but sharing of information to provide a service to you cannot be restricted. |
| <b>For our marketing purposes -</b><br>To offer our products and services to you  | No                                   | We don't share  |
| <b>For joint marketing with other financial companies</b>   | No                                   | We don't share  |
| <b>For our affiliates' everyday business purposes -</b><br>Information about your transactions and experiences  | No                                   | We don't share  |
| <b>For our affiliates' everyday business purposes -</b><br>Information about your creditworthiness  | No                                   | We don't share  |
| <b>For nonaffiliates to market to you</b>   | No                                   | We don't share  |

#### Questions?

Call **Customer Service** at **405-607-2100** (OKC Metro) or **800-522-0188** (Toll Free).

## What we do

How does Delta Dental of Oklahoma protect my personal information?

We safeguard the confidentiality, integrity, availability, and privacy of your personal information through a variety of administrative, physical, and technical safeguards as directed by federal law.

How does Delta Dental of Oklahoma collect my personal information?

We collect your personal information, for example, when you:

- Use your credit or debit card or apply for insurance,
- Pay an insurance premium or file an insurance claim
- Pay us by check.
- Access [deltadentalok.org](http://deltadentalok.org) services, such as Spotlight.

We also collect your personal information from other companies and from the marketplace.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- Sharing for affiliates' everyday business purposes
- Information about your creditworthiness
- Affiliates from using your information to market to you
- Sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

## Definitions

Affiliates

*Delta Dental of Oklahoma's affiliates are Delta Dental of Oklahoma Foundation and Dental Practice Support. We do not share your information with these affiliates.*

Nonaffiliates

*Delta Dental of Oklahoma does not share with nonaffiliates so they can market to you.*

Joint Marketing

*Our joint marketing partners include*

- *Certain Producers*
- *Organizations*
- *Third Party Administrators*