



Check Up

Delta Dental of Oklahoma Receives the OU College of Dentistry 2007 Distinguished Service Award

On behalf of Delta Dental of Oklahoma and its Charitable Foundation, Mr. John Gladden, President & CEO of Delta Dental of Oklahoma, recently accepted the OU College of Dentistry's 2007 Distinguished Service Award.

As part of the criteria for receiving the award, the candidate must have made significant contributions to the OU College of Dentistry (or directly to the OUCOD Alumni Association) through one or more notable activities that include the following:

- Significant support of the Alumni Association's mission/projects
- Active involvement in alumni affairs
- Long-term sponsorship of College and/or Association activities
- Major gifts to the College (donations, scholarships, etc.)

Delta Dental of Oklahoma received a unanimous vote from OUCOD Alumni Association Executive Committee members at the selection meeting.

"When Delta Dental of Oklahoma was proposed to the Alumni Association Executive Committee as a nominee for this award, there was no need for discussion," said Dr. Frank J. Miranda, Associate Dean for Alumni Affairs. "Every committee member knew Delta Dental of Oklahoma well and acknowledged the company's long and storied history of support for dentistry. I was not at all surprised the selection was unanimous. And, while this award may seem small in comparison to some, it represents heartfelt recognition



Dr. Matt Cohlmlia [l], President of the Alumni Association, and Dr. Stephen Young [r], Dean of the College of Dentistry present the 2007 Distinguished Service Award to John Gladden, President and CEO of Delta Dental of Oklahoma, and Jim Hampton, Delta Dental Board member and Foundation Chairman.

for everything Delta Dental of Oklahoma has done for the dental school and for the dental profession in Oklahoma."

Since its inception, the Delta Dental of Oklahoma Charitable Foundation has provided more than \$450,000 in funding for the OU College of Dentistry and its related initiatives. Those include:

- Establishing the Delta Dental of Oklahoma Distance Learning Center (DLC)
- Establishing the Bartlesville Clinic (in conjunction with the DLC)
- Establishing a \$25,000 Delta Dental of Oklahoma Annual Scholarship Fund
- Supporting the Good Shepherd Dental Clinic

Delta Dental is the second recipient of this annual award which was created last year by the OUCOD Alumni Association to recognize non-alumni for their contributions to dentistry. The inaugural (2006) recipient of this award was the University Hospitals Authority and Trust. ■

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New Members, Board and Staff



We Need Your NPI!

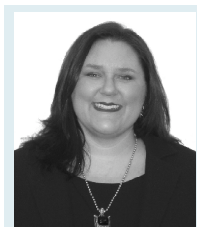
The NPI compliance deadline has passed. If you want to prevent possible claims processing problems, please obtain your NPI now, it is quick and simple. The application takes about 20 minutes to complete. To apply online, log on to nppes.cms.hhs.gov or call 1-800-465-3203. Once you have obtained your NPI number, please send DDOK a copy of the actual verification/confirmation form you received from NPPES. You may fax the information to 405-607-2149 or email ccorbin@deltadentalok.org. If you need another copy of the verification/confirmation form, please call 1-800-465-3203. ■

Important NPI Update

- A **single dentist** filing business taxes under a TIN and not a Social Security Number is required to obtain a Type 2 NPI number **in addition** to the Type 1 NPI.
- A **single dentist** filing business taxes under a personal Social Security Number requires a Type 1 NPI number and is not eligible for a Type 2 NPI number.

***Based on the above guidelines established by the NPPES Department, Delta Dental of Oklahoma requires a Type 2 NPI for all dentists/practices filing business taxes with a TIN.**

Meet Chastity Corbin: Provider Service Representative



In December 2002, Chastity Corbin was named Provider Service Representative for Delta Dental of Oklahoma. She is responsible for updating and maintaining all Oklahoma provider information on a local and national level. She serves as the National Provider File (NPF) Coordinator for DDOK.

Chastity works closely with Delta Dental Plans across the country to insure they are using the most current provider information to process Oklahoma dentist's claims. She also manages dentist enrollment for direct deposit and provides customer service for direct deposit inquiries. Additionally, Chastity serves on the National Provider Identifier (NPI) team working to insure all systems are prepared when the NPI mandates are put in place.

Chastity has been part of the Delta Dental

of Oklahoma team for almost ten years. She joined the Customer Service Department at Delta Dental of Oklahoma as a Customer Service Representative. She later worked as a Claims Processor and Orthodontic Claims Auditor - responsible for processing all international claims and resolving provider issues related to claims.

Should you have questions regarding the NPI, direct deposit, or out-of-state Delta Dental plans, please do not hesitate to contact Chastity Corbin at 1-800-522-0188 ext. 153 or 405-607-2153 – or- email: ccorbin@deltadentalok.org.

Be watching your Mailbox

Chastity will be mailing the **Annual Provider Verification Form** to your office at the end of August. This form allows Delta Dental to verify the information on file for your office in order to avoid possible delays in claims processing. We appreciate your cooperation in getting the form back to us as soon as possible.

Delta Dental of Oklahoma Enhances Benefax!

Benefax is Delta Dental of Oklahoma's telephone/fax-based subscriber information service providing information on time limitations, age restrictions, policies and more.

Now, Benefax has been enhanced with the addition of voice recognition. This new voice recognition feature works along side the original push button option, so you now have a choice of interfaces that best suit you. Additional enhancements are slated for our automated system - so stay tuned.

Benefax - providing easy and fast access to the subscriber information you need.

Still have questions about Benefax – contact...Customer Service at (OKC) 405-607-2100, or outside OKC, 800-522-0188. ■



Free Attachments now Offered through Renaissance Systems and Services (RSS)

Free attachment service for anyone filing electronically

Renaissance Systems and Services (RSS) are pleased to announce the use of the Remote Lite software to send free electronic attachments to Delta Dental of Oklahoma and other insurance companies. Sending attachments through RSS will eliminate costly postage or current electronic attachment fees.

In addition to this service, RSS is now offering one year FREE if you use their services as an electronic clearinghouse to file your claims electronically. Mention the Delta Dental newsletter when signing up and receive this offer. After one year the fee will be \$29.95 per month. Get started today, call RSS at 866-712-9584 and choose option 4.



Read it On-Line

You can access the Check-Up Newsletter on-line. Go to our web site at www.DeltaDentalOK.org. You can find the newsletter under the DENTIST tab.

Welcome New Providers to Delta Dental

Dr. Casey Osterhout
Dr. Melvin Burnett
Dr. Robert Dew
Dr. Eric Sharks
Dr. Beena Lad
Dr. Johnny Starkey
Dr. Tina Morehart
Dr. Ann Riley
Dr. Stephen Parker
Dr. Sean Costello

Dr. Teri Reed-Cook
Dr. Jason Dukes
Dr. Kevin Winters
Dr. Shelly Strohman
Dr. Jamie Talley
Dr. Roger Potts
Dr. Mauricio Carota
Dr. Jessica Halley
Dr. Srishti Mehta
Dr. Clinton Emerson



Avoid Delays in Claim Payments

Effective August 7, 2007, Delta Dental of Oklahoma will change our paper check run cycle. Currently, DDOK issues benefit payments for paper claims bi-weekly. As of August 7, 2007, this will change to one time per week.

DDOK will continue our daily check run for electronic claim benefit payments.

Delta Dental Gift Card Winner

Dr. Kesa McConnell was the winner of the Delta Dental gift card giveaway at the annual ODA meeting that took place on April 27th and 28th. She was presented with \$300 in gift cards to various restaurants around the metro. We are pleased to have Dr. McConnell as one of our Delta Dental Providers. Congratulations Dr. McConnell!





Board of Directors

- Mr. Sandy Bjornson, Tulsa, Treasurer
- Dr. Terry Blackburne, Norman
- Ms. Terri Carroll, Oklahoma City
- Dr. Debbie Corwin, Bristow
- Mr. John E Gladden, President and CEO
- Dr. Stephen Glenn, Tulsa
- Mr. Jim Hampton, Oklahoma City
- Mr. Homer Hilst, Tulsa
- Dr. Michael Howl, Tulsa
- Dr. Tommy Mayhue, Blanchard
- Mr. Alan McCormick, Tulsa
- Dr. Stephen McKeever, Enid
- Dr. Mike McLeod, Oklahoma City, Secretary
- Dr. G. Ken Rains, Pryor, Chairman
- Mr. Tom Summers, Tulsa
- Mr. Dick Teubner, Tulsa, Vice Chairman
- Mr. W. Roger Webb, Edmond
- Dr. Debbie Corwin, Bristow
- Dr. Mitchell Wells Kramer, Edmond
- Mr. Scott Klososky, Edmond
- Mr. John Shearing, Tulsa

DDOK Staff

- John E. Gladden, *President and CEO*
- Barbara Fennell, *Vice President of Operations*
- Terri Green, *Professional Relations Representative*
- Lori Gilless, *Internal Professional Relations*
- Chastity Corbin, *Provider Service Representative*
- Tania Graham, *Director of Claims Operations*
- Deeya Foreman, *Manager of Customer Service*

2007 Holiday Schedule

Aug 31 & Sept 3	Labor Day
Nov 22	Thanksgiving Day
Nov 23	Thanksgiving Holiday
Dec 24	Christmas Eve
Dec 25	Christmas Day
January 1, 2008	New Year's Day

For more information contact:

Terri Green
 Professional Relations
 Office: 405-607-2142
 Toll Free: 1-800-522-0188, ext. 142
 Email: tgreen@DeltaDentalOK.org
 Web: www.DeltaDentalOK.org
 P.O. Box 54709
 Oklahoma City, OK 73154-1709

Editor:

Tom Searls
 Corporate Communications Director

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DELTA DENTAL OF OKLAHOMA
 DENTIST NEWS FROM

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P.O. Box 54709
 Oklahoma City, OK 73154-1709
 www.DeltaDentalOK.org

