

# DELTA DENTAL OF OKLAHOMA

## 2019 Client Relations Billing Schedule

BILLING MONTH	CUTOFF DATE - FRIDAY
December 2018	November 16, 2018
January 2019	December 14, 2018
February 2019	January 11, 2019
March 2019	February 15, 2019
April 2019	March 15, 2019
May 2019	April 12, 2019
June 2019	May 17, 2019
July 2019	June 14, 2019
August 2019	July 12, 2019
September 2019	August 16, 2019
October 2019	September 13, 2019
November 2019	October 11, 2019
December 2019	November 15, 2019
January 2020	December 13, 2019

REMINDER: All terminations, changes and additions should be received by Delta Dental of Oklahoma within thirty (30) days of the event

**For questions or inquiries about your billing invoice or payment status please contact our Client Relations Department:**

405-607-4777 (OKC Metro) | 866-503-4294 (Toll Free)

[ClientRelations@DeltaDentalOK.org](mailto:ClientRelations@DeltaDentalOK.org)

Fax enrollments/changes: 405-607-2136

Online billing/payment:

<http://www.DeltaDentalOK.org/OnlineResources/login.aspx>

Pay-by-Phone: 877-729-7343

### OPERATING HOURS

Monday – Thursday: 7:00 a.m. – 6:00 p.m.

Friday: 7:00 a.m. – 5:00 p.m.

2019 HOLIDAY SCHEDULE	CLOSED
New Year's Day	January 1, 2019
President's Day	February 18, 2019
Good Friday	April 19, 2019
Memorial Day	May 24 - 27, 2019
Independence Day	July 4 - 5, 2019
Labor Day	August 30 - September 2, 2019
Thanksgiving Holiday ( <i>close at noon</i> )	November 27, 2019
Thanksgiving	November 28 - 29, 2019
Christmas	December 24 - 26, 2019
New Year's Day	January 1, 2020

NOTE: The billing cutoff date reflects the date to submit any changes to DDOK for an employee's coverage BEFORE the current monthly billing invoice is printed. Changes submitted AFTER the above cutoff dates will reflect on the following monthly billing invoice.