

DELTA DENTAL OF OKLAHOMA

2020 Client Relations Billing Schedule

BILLING MONTH	CUTOFF DATE - FRIDAY
December 2019	November 15, 2019
January 2020	December 13, 2019
February 2020	January 17, 2020
March 2020	February 14, 2020
April 2020	March 13, 2020
May 2020	April 17, 2020
June 2020	May 15, 2020
July 2020	June 12, 2020
August 2020	July 17, 2020
September 2020	August 14, 2020
October 2020	September 11, 2020
November 2020	October 16, 2020
December 2020	November 13, 2020
January 2021	December 11, 2020

REMINDER: All terminations, changes and/or additions should be received by Delta Dental of Oklahoma via [secure email](#) within thirty (30) days of the event.

For questions or inquiries about your billing invoice or payment status please contact our Client Relations Department:

405-607-4777 (OKC Metro) | 866-503-4294 (Toll Free)
ClientRelations@DeltaDentalOK.org

Online billing/payment:
<http://www.DeltaDentalOK.org/OnlineResources/login.aspx>

OPERATING HOURS

Monday – Thursday: 7:00 a.m. – 6:00 p.m.
 Friday: 7:00 a.m. – 5:00 p.m.

2020 HOLIDAY SCHEDULE	CLOSED
New Year's Day	January 1, 2020
Presidents Day	February 17, 2020
Good Friday	April 10, 2020
Memorial Day Holiday	May 22 - 25, 2020
Independence Day Holiday	July 3 - 6, 2020
Labor Day Holiday	September 4 - 7, 2020
Thanksgiving Holiday (<i>close at noon</i>)	November 25, 2020
Thanksgiving Holiday	November 26 - 27, 2020
Christmas Holiday	December 24 - 25, 2020
New Year's Eve	December 31, 2020
New Year's Day	January 1, 2021

NOTE: The billing cutoff date reflects the date to submit any changes to DDOK for an employee's coverage BEFORE the current monthly billing invoice is printed. Changes submitted AFTER the above cutoff dates will reflect on the following monthly billing invoice.