



Checklist for New Groups

DELTA DENTAL OF OKLAHOMA

Application Checklist for New Groups

When enrolling in a new group, there are several key areas essential in providing a smooth implementation. In order to better serve our brokers and clients, we have developed a checklist to aid in the process of enrolling and setting up new groups.
Application for Group Contract completed in its entirety and signed by the person authorized to contract for the group.
Individual enrollment form completed and signed by each employee enrolling in the dental plan; enrollment may also be submitted by electronic file. For more information on acceptable electronic file formats, please contact Sales@DeltaDentalOK.org.
Please mail new group submissions to: Delta Dental of Oklahoma Attention: Sales

or send an email to:

P.O. Box 54709

Sales@DeltaDentalOK.org

Oklahoma City, Oklahoma 73154-1709



NUMBER OF ELIGIBLE EMPLOYEES: **2-99**[†]

PROPOSED EFFECTIVE DATE: JANUARY - DECEMBER 2017 (1ST DAY OF SELECTED MONTH)

Delta Dental of Oklahoma – Select for employer groups is a unique approach to providing solutions to the ever changing needs of employees. With Delta Dental – Select, employers can provide their employees the opportunity to select from the menu of plans listed below.

Plan Options:	Delta Dental Patient Direct Discount Program♦	Delta Dental PPO	Delta Dental PPO – Plus Premier	Delta Dental PPO – Plus Premier "Elite"
Preventive/Diagnostic Services	Discount	100%	100%	100%
Basic Services	Discount	80% *	80% *	80% *
Major Services	Discount	50% *	50% *	50% *
Orthodontic Services	Discount	50% Child Only	50% Child Only	50% Family
Per Person Deductible	N/A	\$50	\$50	\$50
Annual Maximum	N/A	\$1,500 Per Person	\$1,500 Per Person	\$3,000 Per Person
Orthodontic Lifetime Maximum	N/A	\$1,500 Per Child	\$1,500 Per Child	\$2,000 Per Person
Additional Benefits Available	N/A	N/A	N/A	See Program of Benefits

[†] A minimum of two subscribers must be enrolled in either Delta Dental PPO, PPO – Plus Premier and/or PPO – Plus Premier "Elite" plans.

[♦] This is not an insured program.

Monthly Rates:	Patient Direct	PPO	PPO – Plus Premier	PPO – Plus Premier "Elite"
Employee Only	\$5.00	\$ 32.64	\$ 36.72	\$ 66.16
Employee + Spouse	N/A	\$ 65.28	\$ 73.44	\$134.40
Employee + Child(ren)	N/A	\$ 81.60	\$ 99.96	\$174.30
Family	\$7.00	\$109.14	\$146.88	\$248.86

^{*} Per Person Deductible Applies



PROGRAM OF BENEFITS: DELTA DENTAL PPO

Delta Dental of Oklahoma's benefits consist of Diagnostic and Preventive Services, Basic Services, Major Services and Orthodontic Services. The benefits listed below are not a complete list. Limitations to benefits can be found in the Summary Plan Description.

Diagnostic and Preventive Services (Class I Benefits)

- Oral evaluation
- Routine prophylaxis, including cleaning and polishing
- Bitewing and periapical x-rays
- Full-mouth x-rays
- Space maintainers for eligible dependent children only
- Minor emergency (palliative) treatment for relief of pain
- Topical application of fluoride for eligible dependent children only
- Topical application of sealants for eligible dependent children only, limited to permanent first and second molars free of caries and restorations on the occlusal surface
- Periodontal maintenance

Note: Benefits paid by the Plan for covered oral evaluations and routine prophylaxis will not reduce your Benefit Year Maximum Payment for combined Class I, Class II and Class III covered dental services.

Basic Services (Class II Benefits)

- Amalgam and composite fillings
- Stainless steel crowns for eligible dependent children only when the natural teeth cannot be restored with another filling material
- General Anesthesia/IV Sedation when administered by a properly licensed dentist, in the dental office, in conjunction with covered oral surgery or when necessary due to concurrent medical conditions
- Endodontics includes pulpal therapy and root canal treatment
- Oral Surgery extractions and other covered oral surgery procedures
- Periodontics procedures performed for the treatment of diseases of the gums and supporting structures of the teeth, excluding periodontal maintenance procedures which is payable as a Diagnostic/Preventive Service (Class I)

Major Services (Class III Benefits)

- Major Services provides porcelain or cast restorations (other than stainless steel) when teeth cannot be restored with another filling material
- Prosthodontics procedures for construction of fixed bridges, partial dentures and complete dentures
- Implants procedures for implant placement, maintenance and repair of implants, and implant-supported prosthetics

Orthodontics (Class IV Benefits)

• The necessary treatment and procedures required for the correction of malposed teeth

Orthodontic coverage is a benefit provided for dependent children only to the age of 26.



PROGRAM OF BENEFITS: DELTA DENTAL PPO - PLUS PREMIER

Delta Dental of Oklahoma's benefits consist of Diagnostic and Preventive Services, Basic Services, Major Services and Orthodontic Services. The benefits listed below are not a complete list. Limitations to benefits can be found in the Summary Plan Description.

Diagnostic and Preventive Services (Class I Benefits)

- Oral evaluation
- Routine prophylaxis, including cleaning and polishing
- Bitewing and periapical x-rays
- Full-mouth x-rays
- Space maintainers for eligible dependent children only
- Minor emergency (palliative) treatment for relief of pain
- Topical application of fluoride for eligible dependent children only
- Topical application of sealants for eligible dependent children only, limited to permanent first and second molars free of caries and restorations on the occlusal surface
- Periodontal maintenance

Note: Benefits paid by the Plan for covered oral evaluations and routine prophylaxis will not reduce your Benefit Year Maximum Payment for combined Class I, Class II and Class III covered dental services.

Basic Services (Class II Benefits)

- Amalgam and composite fillings
- Stainless steel crowns for eligible dependent children only when the natural teeth cannot be restored with another filling material
- General Anesthesia/IV Sedation when administered by a properly licensed dentist, in the dental office, in conjunction with covered oral surgery or when necessary due to concurrent medical conditions
- Endodontics includes pulpal therapy and root canal treatment
- Oral Surgery extractions and other covered oral surgery procedures
- Periodontics procedures performed for the treatment of diseases of the gums and supporting structures of the teeth, excluding periodontal maintenance procedures which is payable as a Diagnostic/Preventive Service (Class I)

Major Services (Class III Benefits)

- Major Services provides porcelain or cast restorations (other than stainless steel) when teeth cannot be restored with another filling material
- Prosthodontics procedures for construction of fixed bridges, partial dentures and complete dentures
- Implants procedures for implant placement, maintenance and repair of implants, and implant-supported prosthetics

Orthodontics (Class IV Benefits)

• The necessary treatment and procedures required for the correction of malposed teeth

Orthodontic coverage is a benefit provided for dependent children only to the age of 26.



PROGRAM OF BENEFITS: DELTA DENTAL PPO – PLUS PREMIER "ELITE"

Delta Dental of Oklahoma's benefits consist of Diagnostic and Preventive Services, Basic Services, Major Services and Orthodontic Services. The benefits listed below are not a complete list. Limitations to benefits can be found in the Summary Plan Description.

Diagnostic and Preventive Services (Class I Benefits)

- Oral evaluation
- Routine prophylaxis, including cleaning and polishing and/or Periodontal maintenance (maximum combined total of four)
- Bitewing and periapical x-rays
- Full-mouth x-rays
- Space Maintainers for eligible dependent children only
- Minor emergency (palliative) treatment for relief of pain
- Topical application of fluoride for eligible dependent children only
- Topical application of sealants for eligible dependent children only, limited to permanent first and second molars free of caries and restorations on the occlusal surface

Note: Benefits paid by the Plan for covered oral evaluations and routine prophylaxis will not reduce your Benefit Year Maximum Payment for combined Class I, Class II and Class III covered dental services.

Basic Services (Class II Benefits)

- Amalgam and composite fillings
- Stainless steel crowns for eligible dependent children only when the natural teeth cannot be restored with another filling material
- General Anesthesia/IV Sedation when administered by a properly licensed dentist, in the dental office, in conjunction with covered oral surgery or when necessary due to concurrent medical conditions
- Endodontics includes pulpal therapy and root canal treatment
- Oral Surgery extractions and other covered oral surgery procedures
- Periodontics procedures performed for the treatment of diseases of the gums and supporting structures of the teeth, excluding periodontal maintenance procedures which is payable as a Diagnostic/Preventive Service (Class I)
- Localized delivery of antimicrobial agents via a controlled release vehicle into diseased crevicular tissue, per tooth
- Non-intravenous conscious sedation
- Inhalation of nitrous oxide/analgesia, anxiolysis

Major Services (Class III Benefits)

- Major Services provides porcelain or cast restorations (other than stainless steel) when teeth cannot be restored with another filling material
- Prosthodontics procedures for construction of fixed bridges, partial dentures and complete dentures
- Implants procedures for implant placement, maintenance and repair of implants, and implant-supported prosthetics
- Other drugs and/or medicaments, by report
- Application of desensitizing medicament
- Occlusal guard
- Repair or reline of the occlusal guard
- External bleaching tray per arch performed in office

Orthodontics (Class IV Benefits)

The necessary treatment and procedures required for the correction of malposed teeth

Orthodontic coverage is a benefit provided for the entire family.



For Delta Dental of Oklahoma Use Only:			
Group No.			
For groups with 2-99 Eligible Employees			

APPLICATION FOR GROUP CONTRACT

Delta Dental of Oklahoma – Select For Plan Year 2017

This Application for Group Contract is hereby made a part of the Plan Agreement and is subject to all terms and conditions of said Agreement. This Application for Group Contract will not be accepted unless **signed and completed in its entirety.**

Step 1 – EMPLOYER INFORMATION		
Legal Business Name (as it should appear on Summ	ary Plan Description and Plan Agreement)	
DBA (if applicable)		
Physical Address		
City	State	Zip
Billing/Mailing Address (if different from the physica	al address)	
City	State	Zip
Telephone Number	Fax Number	
Website Address		
Type of Business		
Federal Tax ID Number	SIC Code	
ERISA Exempt: □No □Yes (exemption typic	cally only applies to government employers	e/entities or religious institutions)
Group Executive		Title
Email	Telephone	Fax
Group Contact		Title
Email	Telephone	Fax
Billing Contact		Title
Email	Telephone	Fax
Eligibility Contact		Title
Email	Telephone	Fax



For Delta Dental of Oklahoma Use Only:			
Group No.			
For groups with 2-99 Eligible Employees			

Step 2 – PLAN EFFECTI\	/E DATE: (Month):		(Day):, 20	017	
Step 3 – ELIGIBILITY AN	ID ENROLLMENT: A minin	num of tv	vo (2) enrolled Eligible Employ	ees required for particip	ation in <i>Select</i> plan(s).
Total Number Employees:			Total Number Ineligible En	nployees*:	
Total Number Eligible Emp	loyees:				
*Indicate Reason(s) for Ind	eligibility				
Employees are eligible for o	coverage on (select one):				
☐ The date of hire		☐ The	e first of the month following t	he date of hire	
☐ The day of contin	nuous, full-time employment*		0		
☐ The first of the month fo	llowing days of contin	iuous, full	l-time employment [*]		
	tween first day of full-time en				
·	·		-		
Step 4 – FULLY INSURE	D PLAN OPTIONS AND P	LAN SEI	LECTION (select all that apply	y)	
MONTHLY RATES	☐ Delta Dental PPO	☐ Delta	a Dental PPO – Plus Premier	☐ Delta Dental PPO – P	lus Premier "Elite"
Employee Only:	\$32.64	\$36.72		\$66.16	
Employee + Spouse:	\$65.28	\$73.44		\$134.40	
Employee + Children:	\$81.60	\$99.96		\$174.30	
Employee + Family:	\$109.14	\$146.88		\$248.86	
BENEFITS SUMMARY Delta Dental PPO					
Covered Services and Plan Co	o-payment Percentages		Class I – Diagnostic and Prev Class II – Basic Services Class III – Major Services		100% 80% 50%
Marrian Daniel Ch. Daniel and F	Dan Dansan Dan Calandan Varan		Class IV – Orthodontic Service		50%
	Per Person Per Calendar Year	ot Child	Class I, II and III Services Con Class IV Services	nbinea	\$1,500 \$1,500
Maximum Lifetime Benefit Payment Per Eligible Dependent Child Deductible Per Calendar Year		it Ciliu	Class II and III Services Only		\$50 Per Person
Delta Dental PPO – Plus Pre	mier				
Covered Services and Plan Co	o-payment Percentages		Class I – Diagnostic and Preventive Services		100%
			Class II – Basic Services		80%
			Class III – Major Services	200	50% 50%
Maximum Renefit Payment I	Per Person Per Calendar Year		Class IV – Orthodontic Services Class I, II and III Services Combined		\$1,500
-	ayment Per Eligible Depender	nt Child	Class IV Services		\$1,500
Deductible Per Calendar Yea			Class II and III Services Only		\$50 Per Person
Delta Dental PPO – Plus Pre					
Covered Services and Plan Co	o-payment Percentages		Class I – Diagnostic and Prev	entive Services	100%
			Class II – Basic Services		80%
			Class III – Major Services Class IV – Orthodontic Service	200	50% 50%
Maximum Benefit Payment Per Person Per Calendar Year		Class I, II and III Services Combined		\$3,000	
Maximum Lifetime Benefit Payment Per Eligible Person		Class IV Services		\$2,000	
Deductible Per Calendar Yea	r		Class II and III Services Only		\$50 Per Person
Step 5 – EMPLOYER CO	NTRIBUTION				
Employer Contributes	% OR \$		to employee cost of	of plan.	

Form No. DDOKSelectGA, May 2016

CONFIDENTIAL



For Delta Dental of Oklahoma Use Only:				
Group No.				
For groups with 2-99 Eligible Employees				

Step 6 - OPTIONS FOR ACCESS TO ONLINE RESOURCES

Enter the information for each contact that is to receive online access through Online Resources. If a contact should have access to all subgroups then enter "ALL" in the Subgroup(s) Access box. Select each type of access. You may choose one method of invoice receipt, E-Bill or Bill by Fax.

An email address is required for each contact requesting access to Online Resources.

Subgroup Access: Name the contact(s) who will receive access to the specified subgroup(s).

Online Eligibility: Name the contact(s) who will receive access to view and/or modify eligibility in Online Resources.

View Only: Read-only access to online eligibility.

Modify: Ability to make changes through online eligibility.

Billing: Name the contact(s) who will receive access to billing.

E-Bill: Access to receive the invoice through email.

Bill by Fax: Access to receive the invoice by Fax.

Contact Name	Online Resources User Name	Subgroup(s)	Online Eligibility Select One		Billing Select One		Email Address require
Contact Name	if previously assigned	Access	View Only	Modify	E-Bill	Bill by Fax	if selecting Bill by Fa
	, an authorized r						
account for the person(s) named	_	ection of the ab	ove options, I	agree my co	mpany will re	eceive our mo	onthly bill from Delta
Dental via the above selected op	otion only.						
Signature:				Date:			
Step 7 – BILLING AND PAY	MENT OPTIONS						
Billing Notification (select one):	<u></u>	rces — F-Rill (em:	ail notification	n)	□ Fax		☐ Paper Bill
Payment Options (select one):	☐ Automatic Dr				☐ Pay-by-PI	hone	☐ Paper Check
			,		, ,		·
[†] To set up automatic draft, pleas	se complete the informa	tion below. <u>A vo</u>	oided check m	nust be attac	hed to this a	uthorization	form.
Comboot Name	Talaula		Face		Γ	:1	
Contact Name	Teleph	one	Fax		EII	nail	
Financial Institution			Branch	1			
Branch Address	City		State		Zip)	
Branch Telephone	_						
Select One:	☐ Sav	ings					
I (We)		hereby autho	orize Delta De	ntal of Oklah	oma and the	financial inst	itution named above to
begin deductions of company de	ental premium from the	account I have in	ndicated here	in on the fift	h (5 th) day of	each month.	* I understand that
company eligibility can be placed	d on hold for a rejected	draft.					
Signature**:				Date:			
*If the fifth (5th) day of the mont	h is on a weekend or a h	nolidav. Delta De	ental of Oklah	oma will deb	it the specifie	ed account or	the next business day.

^{**}Signature must be that of an authorized signer on the bank account.



For Delta Dental of Oklahoma Use Only:
Group No.
For groups with 2-99 Eligible Employees

Step 8 – PRODUCER/AGENT/CONSULTANT INFORMATION

Producer/Agent/Consultant Name	Five Digit B	roker Number
Agency		
City	State	Zip
Email Address	Telephone	Fax
Support Staff Name		
Support Staff Telephone Number	Support Staff Fax Nun	nber
Support Staff Email Address		
Producer/Agent/Consultant Fee Payment Options, if ap	plicable:	onsultant
Step 9 – HOLD HARMLESS		
Delta Dental has not reviewed the employer's request fo Discriminatory Employee Benefit Plans. Said plan may no employer holds Delta Dental Plan of Oklahoma harmless	t be in compliance with criteria es	tablished for Discriminatory Employee Benefit Plans and
All information above is true and correct to the best of m	y knowledge.	
I have reviewed and accept the benefits and eligibility red	quirements as stated in this Applic	ration for Group Contract and accept them.
Employer's Authorized Signature		
Title		Date
Producer/Agent/Consultant Signature		Date
Is the following included with this signed application?	☐ Enrollment Forms	☐ Electronic Enrollment data
Please ship my new group kit [†] to:	☐ Producer/Consultant	☐ Group Contact
†New group kit contains welcome letter, Plan Agreement	, Summary Plan Description and ic	dentification cards.



PLANTYPE:

(AS ESTABLISHED BETWEEN EMPLOYER AND DELTA DENTAL)

Enrollment/El	igibility	Update
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Enrollment/El	igibility Update
□ DELTA DENTAL PPO □ DELTA DENTAL PPO - PLUS PREMIER □ DELTA DENTAL PPO - PLUS PREMIER "ELITE" www.DeltaDentalOK.org	DELTA DENTAL PREMIER DELTA DENTAL PREMIER - CHOICE DELTA DENTAL PPO - CHOICE DELTA DENTAL PPO - CHOICE ADVANTAG DELTA DENTAL PPO - POINT OF SERVICE
ANATION OF CODES AND PRIVA	CY POLICY STATEMENT. LOCATION CODE
ntes)	
(M.I.) S	SUFFIX SEX MARITAL STATUS

	$\boldsymbol{\mathcal{C}}$	•	•
	DELTA DENTA	AL PREMIER	2
"ELITE"	DELTA DENTA	AL PREMIER	- CHOICE
	DELTA DENTA	AL PPO - CH	OICE OICE ADVANTAGE
	DELTA DENTA	AL PPO - CH	IOICE ADVANTAGE
	DELTA DENTA	AL PPO - PO	INT OF SERVICE
RIVA	CY POLICY	STATE	MENT.

SEE REVERSE SIDE OF THIS FORM FOR INSTRUCTIONS	S, EXPLANATION OF CODES AND PRIVACY POLICY STATEMENT. GROUP#/SUBGROUP# LOCATION CODE			
Employer:				
Subscriber Information: (please complete in ink for enrollment/eligib	oility updates)			
SUBSCRIBER NAME (LAST) (FIRST)	(M.I.) SUFFIX SEX MARITAL STATUS			
SUBSCRIBER SOCIAL SECURITY NUMBER BIRTH DATE FULL-T	IME HIRE DATE COVERAGE EFFECTIVE DATE STATUS			
	-			
ADDRESS	Retiree Surviving Dep.			
	Other:			
CITY	STATE ZIP CHECK HERE IF THIS IS			
	A NEW ADDRESS			
E-MAIL:				
Enrollment/Eligibility Update Information: EFFECTIVE DATE OF UF TYPE OF ENROLLMENT/ELIGIBILITY UPDATE:	PDATE/CHANGE/TERMINATION:			
	CHANGE IN CURRENT ENROLLMENT STATUS FOR: SUBSCRIBER DEPENDENTS			
NEW ENROLLMENT REINSTATEMENT OPEN ENROLLMENT	REASON FOR CHANGE:			
COBRA ELECTION TERMINATION OF BENEFITS DECLINE				
TERMINATION OF EMPLOYMENT AS OF				
	ADOPTION OTHER			
GROUP TRANSFER-GROUP#/SUBGROUP# TO: GROUF)#/SUBGROUP#			
-				
	plete for spouse and/or dependent children for enrollment/eligibility update)			
SPOUSE NAME (LAST) (FIRST)	(M.I.) SUFFIX SEX			
SOCIAL SECURITY NUMBER BIRTH DATE	MALE FEMALE			
DEPENDENT CHILD NAME (LAST) (FIRST)	(M.I.) SUFFIX SEX			
SOCIAL SECURITY NUMBER BIRTH DATE				
	☐ DISABLED*			
DEPENDENT CHILD NAME (LAST) (FIRST)	(M.I.) SUFFIX SEX			
SOCIAL SECURITY NUMBER BIRTH DATE				
	☐ DISABLED*			
DEPENDENT CHILD NAME (LAST) (FIRST)	(M.I.) SUFFIX SEX			
SOCIAL SECURITY NUMBER BIRTH DATE				
	DISABLED*			
DEPENDENT CHILD NAME (LAST) (FIRST)	(M.I.) SUFFIX SEX			
SOCIAL SECURITY NUMBER BIRTH DATE				
	DISABLED*			
WARNING: Any person who knowingly, and with intent to injure, defraud, or deceive any insurer, provides false information herein and makes any claim for the proceeds of an insurance policy containing any false, incomplete, or misleading information is guilty of a felony. By signing this form, I agree to continue enrollment as provided by the contract between my Employer and Delta Dental of Oklahoma and acknowledge I have read the privacy policy detailed on the back of this form.				
Subscriber's				
Signature:	Date:			
organication				

Please read the following information carefully before completing the other side of this form. You should fill out this form if you are enrolling for coverage or updating/changing any information from an earlier enrollment. If you have any questions about filling out this form, your human resources or personnel department can help you.

<u>Subscriber Information</u> - This section must be completed in order to process your enrollment or update your records. All information in this section should apply to you, the primary subscriber. Please print clearly in ink.

<u>Full-Time Hire Date:</u> The date you were hired with your employer.

Coverage Effective Date: The date Delta Dental coverage takes effect for you (and/or your dependents, if enrolled).

Status Definitions (Please select only one status)

<u>Active</u> You are an eligible subscriber.

Retiree You are retired and your employer continues to provide you with dental benefits.

<u>COBRA</u> You are no longer an active subscriber but you have continued coverage under COBRA.

Please check with your human resources or personnel department for information regarding COBRA.

<u>Surviving Dep.</u> The surviving spouse or child of a deceased subscriber to whom the employer continues to provide benefits

other than under provisions of COBRA.

<u>Enrollment/Eligibility Update Information</u> - This section should only be completed if your are: (1) enrolling yourself or a family member for the first time or (2) if your benefits were terminated and are not being reinstated or (3) if you are making changes to your current enrollment information.

New Enrollment: Check for first time enrollment for yourself or your eligible dependents.

<u>Reinstatement:</u> Check for reinstatement coverage for yourself or your eligible dependents.

Termination of Check only if you are terminating Delta Dental coverage for yourself or a family member.

Benefits:

Group Transfers: Must be completed when you are transferring from one subgroup to another. (All dependents will transfer)

<u>Dependent Enrollment/Eligibility Update Information</u> - This section should be completed when: (1) enrolling dependents or (2) if you are submitting updates/changes to Delta Dental enrollment. (Please include both first and last names of any individuals for whom you are enrolling or submitting an update or change).

* Disabled: Your permanently disabled dependent child. (Requires submission of medical statement)

Delta Dental of Oklahoma Privacy Policy

All companies part of the Delta Dental of Oklahoma family of companies (referred to in this Privacy Policy as "Delta Dental") believe that personal information collected about our customers, subscribers, potential customers, and proposed subscribers (referred to collectively in this Privacy Policy as "Customers") must be treated with the highest degree of confidentiality. For this reason and in compliance with the Gramm-Leach-Billey Act of 1999, Delta Dental has developed a Privacy Policy that applies to all employees, officers, directors, agents, brokers, and to any other transaction Delta Dental has which may contain your confidential information. Financial companies are able to choose how they share your personal information, however Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

Information We Collect - We collect and maintain personal, nonpublic information we receive from Customers directly, through applications, enrollment forms, check, credit or debit card payments, insurance claims, and our website. We also collect your personal information from other companies. The types of personal information we collect and share depend on the product or service you have with us. This information can include your name, address, social security number, date of birth, transaction and claim history, medical information, and checking account information.

Utilization Of Information - Delta Dental has, and will continue to utilize non-affiliated third parties to conduct certain functions of our business in order to provide our Customers with services and products. These functions include processing your requests, claims and transactions, maintaining your account(s), providing information about new products, responding to court orders and legal investigations, reporting to credit bureaus, and to comply with Federal and State Laws. The information Delta Dental uses to provide a service cannot be restricted by our Customers. However, Delta Dental is able to limit this information on your behalf under HIPAA.

Federal law gives consumers the right to limit information sharing in relation to affiliates' everyday business purposes, information about your creditworthiness, affiliates using your information to market to you, and non-affiliates using your information to market to you. In addition, state laws and other individual companies may give you additional rights to limit sharing.

Delta Dental does not have any affiliates, nor do we share information with non-affiliates for marketing purposes. When you are no longer our Customer, we will continue to share your information as described in this notice.

Our Security - To protect your personal information from unauthorized access and use, we maintain physical, electronic, and procedural safeguards that comply with Federal Law, including computer safeguards and secured files and buildings. We consider nonpublic personal information to be confidential, and treat it as such. The personnel who have access to this information are trained in proper handling of such information. Employees who violate this strict level of confidentiality are subject to our disciplinary process.

While we do make available certain nonpublic personal information to non-affiliated third parties in order to service Customer accounts, all information is strictly governed by confidentiality and security agreements to protect our Customers. Therefore, our Customer's confidential information is protected.

If the group plan is terminated or you terminate your coverage, Delta Dental will adhere to the information practices as described in this notice.

If you have any questions about our Privacy Policy, please do not hesitate to contact your Delta Dental representative at 800-522-0188 (Toll Free) or 405-607-2100 (OKC Metro).

Under no circumstances will we sell information about our Customers or their account to any unaffiliated company, group, or individual without our Customer's permission.

DELTA DENTAL OF OKLAHOMA FEATURES & SERVICES

SPOTLIGHT

Delta Dental of Oklahoma provides answers through an online portal known as **SPOTLIGHT**. SPOTLIGHT is online, real-time, 24/7 secure access to benefit information you want—when you want it. Our online services provide:

- Claims Status
- Find a Dentist
- · Oral Health Education and more!

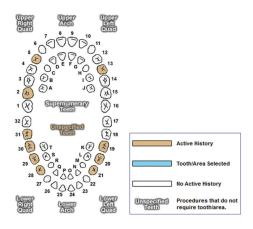
PREVENT-O-METER

A graphical illustration that keeps you up to date on your preventive visits.



MY MOUTH

The My Mouth chart in SPOTLIGHT is a graphic illustration of your teeth, with color codes that show dental work, and an explanation of the procedures performed on each tooth. It is aimed at helping you better understand the dental care you receive.



VIEW MY BENEFITS

The View My Benefits tool makes it easy to understand your dental benefits. You can see a list of what your dental plan covers and if limitations apply. You can also view your benefits as a PDF to easily print, save, and email.

ACCESS YOUR EXPLANATION OF BENEFITS (EOB)

Your EOB is the key to understanding how Delta Dental of Oklahoma pays your claims. SPOTLIGHT gives you the freedom to access your EOB before you receive it in the mail. You can also view your history for up to seven years.

PRINT YOUR ID CARD

While you don't have to bring your ID card with you when you visit your dentist, sometimes having it brings peace of mind that your claims will be paid appropriately. With SPOTLIGHT, you have 24/7 access to view, print, save or email your ID card directly from your computer. To register for SPOTLIGHT, visit: **DeltaDentalOK.org/Spotlight.**



△ DELTA DENTAL®

DELTA DENTAL OF OKLAHOMA FEATURES & SERVICES

MULTIPLE PROVIDER NETWORKS



Delta Dental offers two of the nation's largest dental provider networks. Delta

Dental Premier consists of more than two-thirds of the nation's dentists. Delta Dental PPO consists of nearly 50% of the nation's dentists and typically provides lower out-of-pocket costs.

NO BALANCE BILLING



If you visit a Delta Dental PPO participating dentist, you are not responsible

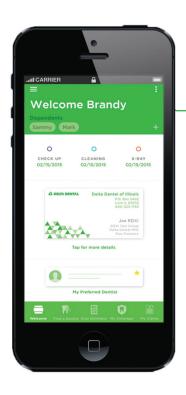
for any amounts in excess of Delta Dental's PPO maximum allowable amount. Members enrolled in a Delta Dental PPO-Plus Premier plan enjoy no balance-billing with any participating network provider.

CUSTOMER SERVICE



Our Oklahoma-based
Customer Service
Department is just a phone

call away. Customer Service
Representatives are available to
answer calls live at **405-607-2100**or toll-free at **800-522-0188** and are
available Monday – Friday from
7 a.m. – 6 p.m. Oral health tips, our
Find a Dentist tool and many other
services are available to you 24/7
at **DeltaDentalOK.org.**



MOBILE APP

SECURELY ACCESS BENEFITS



With Delta Dental's free mobile app you can stay up-to-date on coverage

information, plan type, benefit levels, contact information, deductibles and maximums. You can check the status of your most recent dental claims, view details and even email claim information for both you and your dependents under age 18. In order to securely access this information, be sure to register on the **DeltaDental.com** website and login using your mobile device.

ADDITIONAL TOOLS

- Find a Dentist
- View and email your mobile ID card
- Musical toothbrush timer to help you stay up-to-date with your oral wellness routine

DELTA DENTAL OF OKLAHOMA EYEMED VISION CARE



Delta Dental has teamed up with EyeMed Vision Care to offer members significant savings on eye care and eyewear for no additional cost. Visit **eyemedvisioncare.com/deltad** for provider information, detailed benefits and a printable ID card.

VISION CARE SERVICES

DISCOUNTS & CO-PAYS

COMPLETE PAIR OF GLASSES PURCHASE:

The following Frame, Lenses, and Lens Options discounts & fees apply only if a complete pair is purchased in same transaction. Items purchased separately will be discounted 20% off of the retail price.

STANDARD PLASTIC LENSES

STANDARD FLASTIC LENSES	
INCLUDING STANDARD SCRATCH:	MEMBER PAYS:
Single Vision	\$50
Bifocal	\$70
Trifocal	\$105

FRAMES

Any frame available at provider location _______35% off retail price

LENS OPTIONS:	MEMBER PAYS:
UV Treatment	\$15
Tint (Solid and Gradient)	\$15
Standard Tint	\$15
Standard plastic scratch coating	\$15
Standard Polycarbonate	\$40
Standard Anti-reflective Coating	\$45
Standard Progressive (add-on to bifocal)	\$65
Other add-ons and services	20% off retail price

CONTACT LENSES*:

Conventional (Discount applied to materials only) _______ 15% off retail price

LASER VISION CORRECTION:

Lasik or PRK ________15% off retail price or 5% off promotional price

FREQUENCY:

Examination	Unlimited
Frame	Unlimited
Lenses	Unlimited
Contact Lenses	Unlimited

PLAN LIMITATIONS/EXCLUSIONS

- Orthoptic or vision training, subnormal vision aids, and any associated supplemental testing.
- Medical and/or surgical treatment of the eye, eyes, or supporting structures.
- Corrective eyewear required by an employer as a condition of employment and safety eyewear.
- Services provided as a result of any Worker's Compensation law.
- Plano non-prescription lenses and non-prescription sunglasses (except for 20% discount).
- Discount is not available on those frames where the manufacturer prohibits a discount.
- Visit **eyemedvisioncare.com/deltad** to learn more or locate a provider near you.
- * After initial purchase, replacement contact lenses may be obtained via the internet at substantial savings and mailed directly to the member. Details are available at eyemedvisioncare.com. Member will receive a 20% discount on items purchased at participating providers not included under plan coverage. 20% discount may not be combined with any other discounts or promotional offers, and the discount does not apply to EyeMed provider's professional services or contact lenses. Retail prices may vary by location. Not valid for groups domiciled in the state of Washington.
- **LASIK and PRK correction procedures are provided by the U.S. Laser Network, owned by LCA-Vision. Members must first call **877-552-7376** for nearest laser facility and to receive authorization for the discount.



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