



Notice from Delta Dental of Oklahoma

Delta Dental of Oklahoma (DDOK) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, religion, gender or sex. DDOK does not exclude people or treat them differently because of race, color, national origin, age, disability, religion, gender or sex.

DDOK provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with DDOK, such as:

- Onsite person-to-person services
- Video calls with Customer Service representatives
- Written information in other formats (e.g., large print, braille, accessible electronic formats)

DDOK provides free language assistance services to people whose primary language is not English, which may include:

- Third-party language interpreters
- Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, please call 405-607-2100 (TTY users call 711).

If you believe that DDOK has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, gender or sex, you can file a grievance to DDOK's Office for Civil Rights Nondiscrimination Coordinator, by email or U.S. mail. Contact information below.

Delta Dental of Oklahoma
Attn: Office for Civil Rights Coordinator
P.O. Box 54709
Oklahoma City, OK 73154
405-607-2100
Compliance@DeltaDentalOK.org

You may file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or telephone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
800-368-1019 (TDD: 800-537-7697)

